

ID360 Cancellation, Return, & Refund Policy

- If you are not satisfied with your purchase, please let us know! Our policy may include a refund – please review the terms below. Our policy is independent of any statutory rights that you may have under the law.
- If you cancel your ID360 offering and/or receive a refund, your account will be closed at the end of the paid membership period.
- You may cancel your membership or automatic renewal by email at support@id360.com, through your id360 dashboard under My Account ->Update Payment Info, or contacting Member Services & Support at: 1-(888) 594-3360.
- If you cancel your membership, it will not automatically renew and you may be eligible for a refund in accordance with the applicable section(s) below.
- **Monthly Memberships** (month to month renewals):
 - The purchase of a monthly membership is NOT eligible for a refund. If you cancel, the membership will not automatically renew next month but your protection will continue for the remaining days in your existing (already paid for) term.